



# GMPF

## Accessibility Statement

This statement was prepared on 21 July 2021  
This statement was last updated on 20 September 2023





## 1. Introduction

This accessibility statement applies to the content and features in our Greater Manchester Pension Fund (GMPF) website ([www.gmpf.org.uk](http://www.gmpf.org.uk)).

This website is run by GMPF. We want as many people as possible to be able to use our website. For example, that means you should be able to:

- change the background, text and link colours
- zoom in up to 250 per cent without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader
- use a screen mask, ruler and magnifying glass
- use a dictionary to find a definition of a word
- translate text to a different language
- remove images and view in plain text mode
- change the text dimension by narrowing the width of the text column.

We've also made the website text as simple as possible to understand.

## 2. Recite Me

Our GMPF website currently uses the Recite Me web accessibility toolbar which allows for adjustments to be made to our webpages including text, graphics, language and navigation.

## 3. How accessible is our website?

We know some parts of our website are not fully accessible:

- Some parts of our online calculator are not fully accessible to the screen reader (Recite Me) software.
- Most older PDF and Microsoft Word documents are not fully accessible to all screen reader software.
- Our videos do not currently have captions.
- The main city graphic on home page does not have alt description.
- Our online My Pension account does not use Recite Me.

## 4. Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- Use our online [general enquiry form](#).
- Call our Customer Service team on 0161 301 7000.



We'll consider your request and get back to you within 20 days.

## **5. Reporting accessibility problems with this website**

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact the Communications and Engagement team by emailing us at [communication@gmpf.org.uk](mailto:communication@gmpf.org.uk).

## **6. Enforcement procedure**

If you [contact us](#) with a complaint and you're not happy with our response, you can contact the Equality Advisory and Support Service (EASS).

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations').

## **7. Contacting us by phone or visiting us in person**

Our offices are currently closed due to the coronavirus pandemic however we do have audio induction loops within our office spaces.

Find out how to contact us by visiting our [website](#).

## **8. Technical information about this website's accessibility**

GMPF is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

## **9. Compliance status**

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard due to the content listed in section 3.0.

## **10. How is our website tested?**

Our website was and is currently being tested internally for compliance with the Web Content Accessibility Guidelines V2.1 level A and level AA.

## **11. What we're doing to improve accessibility**

Any new content or PDFs published will meet accessibility standards.



## **Accessibility Statement**

This statement was prepared on 21 July 2021  
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